

South West Hospice Palliative Care INTEGRATE project: Early identification of patients requiring palliative care

WORKSTREAM UPDATE SUMMARY – December 2016

Community Care Access Centre (CCAC)

Data from the LRCP has been received (list of patients who have received palliative treatment in 2015/16), and is being analyzed alongside CCAC data. Preliminary findings will be reviewed early in the New Year with the CCAC senior leadership team, Integrate Steering Committee, and Core Team. An approach to help identify patients for the pilot is being finalized and will be shared with the Core Team in January. Jennifer Row and Harry Milne had the opportunity to attend the provincial INTEGRATE quality improvement meeting in Toronto on November 30, 2016. Other INTEGRATE pilot sites shared lessons learned and the group talked collaboratively about challenges, outcomes, and sustainability.

London Regional Cancer Program (LRCP)

The LRCP workstream met with the Patient Advisory Board and received support for the INTEGRATE pilot project. The Goals of Care Planning and Documentation committee is moving forward and aims to have the Advanced Care Planning documentation online by January 2017. The workstream has met with LRCP leadership about the serious illness conversation work, and a workplan for that piece of the project is underway. The draft process map will be brought to leadership tables for approval in January 2017.

Aboriginal Care

A post card is being developed to promote both the LHIN and Cancer Care Ontario cultural competency training. This post card will be provided to primary care providers to help encourage and prompt them to take the training. At the December Core Team meeting, the team discussed the potential of running a LEAP training session at Southwest Ontario Aboriginal Health Access Centre (SOAHAC). The working group will further explore the potential for this opportunity at SOAHAC and the neighbouring communities of Muncey and Onieda.

Primary Care

The initial meeting with Dr. George Kim from the Byron Family Medical Centre (BFMC) was positive. BFMC is keen to participate, but will need to explore whether upcoming changes to their Electronic Medical Record (EMR) system will pose any barriers. The workstream will explore the possibility of incorporating reminders in the EMR system that will prompt primary care providers or specialists to ask the “surprise question.” More work needs to be done to determine who should be having the serious illness conversation and where that information

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should be documented; particularly in cancer cases given that many primary care providers lose contact with their patients during cancer treatment. The ideal outcome is that the serious illness discussion be the base for developing a palliative care plan, and that the plan be accessible by all care providers within a patient's circle of care.

Data

Data from the LRCP has been sent to the CCAC for their review. A draft data analysis plan for evaluation for the pilot project is expected to be drafted by the workstream and shared at the February Core Team meeting.

Communication

A webpage for the project has been created within the South West Hospice Palliative Care Network's website. Visit the webpage for all project related updates:

http://swpalliativecare.ca/52/Current_Projects/