

# Next Steps

Advancing Hospice Palliative Care in the South West

## Next Steps

- The work within this region will:
  - Advance local quality improvement and innovation
  - Align with provincial work plans
  - Seek to advance the South West as a leader in system innovation
- The work will depend on:
  - Strong focus on patient and family engagement in planning and improving services
  - Continued local engagement through the collaboratives and front line providers
  - Enhanced focus on innovation and experimentation
  - Relentless focus on performance metrics at an organizational level in addition to system level.

## Aligning the Planning for Palliative Care Across the Province

- Engagement with First Nations, Métis, and Inuit communities to jointly identify gaps in palliative care services.
- Engagement with at-risk and/or under serviced populations within our region, including but not limited to the homeless and pediatric populations and agencies who serve these populations.
- This engagement will form the basis of annual work and improvement plans in partnership with individual communities and agencies.

## Enabling Early Identification of those Who Would Benefit from Palliative Care Services

- The South West will act as an early adopter region to use the provincial data tools developed to support early identification of the defined population at the point of care in home care, hospitals, primary care, long-term care settings.
- Continue to explore innovative methods to expand adoption of Advanced Care Planning and Early identification
- Improved access by providing faster access to palliative care and resources through early identification strategies, coordinated care planning, spread of integrate project and teams of expert providers

## Establishing Palliative Models of Care that Enable Adoption of the Quality Standard

- The South West will show case innovative models of care developed within the region for potential adoption within the provincial framework.
- The South West will act as an early adopter region to implement innovative models of care for application in home, and long-term care settings
- The South West will continue to develop, evaluate and refine new models of care in such areas as:
  - Secondary level supports through Palliative Care Outreach Teams in each sub-region
  - Expansion of e-shift program and palliative home support services
  - Coordinated Care Planning
  - Models of care that will specifically meet the needs of indigenous communities
  - Better connecting services with coordinated and integrated palliative care in the community, closer to home
- Development of sub-regional residential hospice capacity, capacity to provide care in the home and long term care

## Identifying and Connecting Palliative Care Providers

- Development of a resource list of providers, services and palliative care experts across the South West and make this directory available through a regional or provincial technology platform
- Work with provincial teams to increase the use of the provincial eConsult platform to provide physicians and nurse practitioners with electronic access to specialist palliative care advice.

## Building Provider Competencies in Palliative Care

- Implementation of Health Quality Ontario's Standards for Palliative Care
- Continue to promote the use of the South West Hospice Palliative Care Network website and e-learning modules
- Ensure that formal recommendations by the South West Academic Health Network-Palliative Care Working Group to build expertise in palliative care in to curriculums of health care professionals is shared with provincial partners as part of the provincial work plan.
- Align regional education with standardized provincial programs with a particular focus on primary care providers
- Implementation of Year 2 and Year 3 education recommendations including Post-LEAP and Post-Fundamentals online learning
- Continue to provide palliative care education in home and community care services and long term care to build further expertise

## Enhancing Availability of Patient and Caregiver Educational Resources

- Continue to explore innovative methods to expand adoption of Advanced Care Planning
- Implementation of Year 2 and Year 3 education recommendations including Post-Leap and Post-Fundamentals online learning
- Continue to promote the use of the South West Hospice Palliative Care Network website and e-learning modules
- Formal recommendations by the South West Academic Health Network-Palliative Care Working Group to build expertise in palliative care in to curriculums of health care professionals
- Continue to provide palliative care education in home and community care services and long term care to build further expertise



## Measuring and Reporting on our Progress

- Align regional measurements with the overall vision of the Ontario Palliative Care Network to monitor regional performance.
- Continue to build local quality reporting capabilities
  - Quarterly Reporting of South West Dashboard reviewing performance of all sectors
  - Enable sub-region dashboard reporting to review local performance in order to identify continuous improvement
  - Develop performance measurement frameworks to align performance at the organizational, sub-region and regional level
- Complete one cycle of local capacity planning and then integrate with provincial planning

# Questions