



Sending on behalf of Neil Johnson, Regional Vice President, South West Regional Cancer Program and Donna Ladouceur, Vice President, Home and Community Care, South West LHIN

Announcement: South West Hospice Palliative Care Network Lead

We are pleased to announce that **Nicole Steward** has been selected as the Hospice Palliative Care Network Lead for the South West LHIN.

Nicole recently relocated to the South West Region from Burlington Ontario, where she worked at the Mississauga Halton LHIN as a Project Manager. During her time there she supported large change initiatives such as the Care Coordination Program of Work (CCPW), which received a 2017 OACCAC Sector Innovation Award and landed on the 2017 Minister's Medal Honour Roll.

Previous to her role at the LHIN, Nicole worked jointly with Hamilton Health Sciences, McMaster Family Health Team and the Hamilton Family Health Team on a pilot project called MedREACH, which provided outreach services and rapid access to specialist care and diagnostic testing for medically complex patients. The work was published in the journal of Chronic Illness in 2016. Prior to her work on MedREACH, Nicole was the Palliative Care Network Coordinator for Hamilton Niagara Haldimand Brant (HNHB) Region, where she supported the submission of the 2014 Hospice Palliative Care Regional Program proposal to the HNHB LHIN.

Nicole began her career in health care at the Ministry of Health and Long-Term Care 18 years ago, where she held several positions including; Program Consultant for the Monitoring, Standards and Evaluation Unit, and Regional Manager for the Laboratories Branch. Nicole holds a Master's degree in Sociology, with a focus on program planning and evaluation.

Please join us in congratulating and welcoming Nicole to her new position.



